

Walter C. Parson Ltd  
**Contract for a Funeral Service - Terms and Conditions of Business**



You (the undersigned) confirm that you have given the instructions for the funeral as outlined overleaf and authorise Walter C. Parson Ltd to start work on this contract immediately and to act on your behalf in order to complete the funeral arrangements.

You give permission to the funeral director to remove the deceased person from the place of death or mortuary, to remove any pacemaker or medical implant as required or prudent and carry out hygienic treatment, embalming or any other preparation work they consider necessary.

You understand that some personal data you have provided to us will need to be passed to third parties (e.g. the minister) who are performing some of the services for you. These third parties may contact you directly. Otherwise personal data will be held in accordance with our Privacy Policy at [wcp Ltd.com/privacy-policy](http://wcp Ltd.com/privacy-policy)

### **COSTS**

You confirm that you have been given an estimate of the total cost which may be subject to alteration and understand that the actual cost of all the funeral items will be confirmed with you as soon as possible once the funeral is booked and items reserved. This will be in the form of a written confirmation and an itemised estimate of costs which you will receive within the next 4 working days and well before the funeral takes place. A copy of this signed terms and conditions of business will be included with the confirmation and estimate. You understand that your continuing instructions will amount to your continuing acceptance of these terms of business. Any request for changes will only take effect when confirmed by us and may incur additional cost.

### **DEPOSIT / DISCOUNT**

As a minimum we require a deposit amounting to the total fees and disbursements be paid by you at least 4 working days before the funeral takes place. Late payment of the deposit may result in us being unable to provide the funeral as requested by you. **There is an enhanced discount for full payment in advance of the funeral** and a reduction in the total cost if the account is paid within 30 days of the date of our invoice. Both the deposit required and/or the total payable in advance will be highlighted on the written estimate (contract for the funeral). When payment is not made in advance, we will submit our account soon (within one week) after the funeral. Accounts paid after 30 days will be payable at the Total amount as set out on the written estimate. Payment can be made by debit/credit card, cheque, bank transfer or cash. These are standard bank transactions and no interest is charged.

### **LIABILITY / INTEREST**

If you fail to pay any sum by the due date we may (without limit to our other rights) charge interest on such sums at the Court Rate from time to time in force which will accrue on a daily basis and apply from the date for payment until actual payment in full, whether before or after judgement. In addition, we will be entitled to recover our reasonable debt recovery costs in a sum equivalent to that provided for in the Late Payment of Commercial Debts (Interest) Act 1998.

### **CANCELLATION AND COOLING OFF PERIOD**

Where the contract has been entered into away from our business premises, you have the right under The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 to cancel the contract within 14 days without reason. We will accept cancellation by signing and delivering a Notice of Right to Cancel Form or by telephone. You may use the cancellation form we have provided but are not obliged to.

Please note that where you are instructing us as an executor, all of the executors are jointly liable for the costs of the funeral. If you are not instructing us as executor, you must have the executors' written permission to incur these costs if we are to recover them from the executors and you will remain responsible for our costs if the executors do not pay these for any reason.

You confirm that you have the authority to arrange this funeral and have read and understand these terms of business. **You as the person arranging the funeral are responsible for our charges. You understand that by signing this form you are accepting personal responsibility for payment of the funeral account.**

**Signed**

**Date**

Should you find that there is a problem in making payment a great deal of difficulty and misunderstanding can be avoided by contacting us and discussing the situation immediately it becomes apparent.